



Tees, Esk and Wear Valleys
NHS Foundation Trust

Annual report for 2018 - 2019

Easy read version



What the annual report is about

The annual report tells you what we did between 1 April 2018 and 31 March 2019.

It contains different sections that tell you different things.

About us

This section tells you basic information about Tees, Esk and Wear Valleys NHS Foundation Trust.

Performance report

This section tells you how well we did last year.

What we did last year

This section tells you about some of the things we did last year. We also tell you about our Council of Governors and our membership.

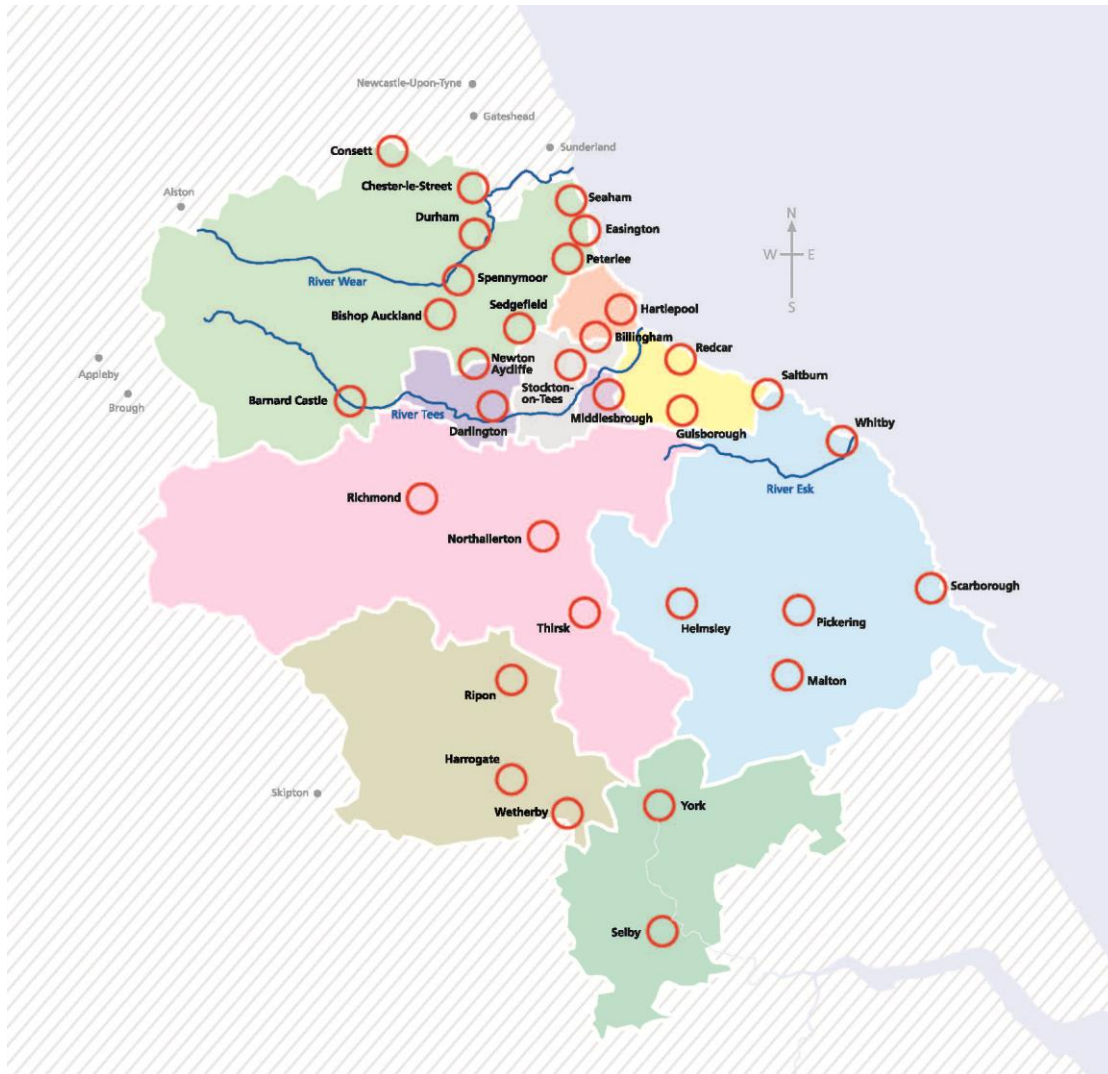
Quality report

This section tells you about the main areas we are working on to make things better for our services users and their carers and families.





About us

We help people with mental health problems, people with a learning disability and people with eating disorders.

This map shows where we work:



Performance report – how well did we do last year?

	<p>Our Board of Directors is there to make sure we are doing the things we need to do.</p> <p>Last year we did lots of good things.</p> <p>There are some things we need to do better.</p>
	<p>We saw more patients than we expected to.</p> <p>The time people have to wait for an appointment is getting shorter.</p> <p>Our staff worked hard so everyone got the right support they needed from us.</p>
	<p>We worked hard to support more people in their homes rather looking after them in hospital</p>
	<p>We were careful with our money.</p>

Some of the things we did last year



Lots of service users and carers helped us to get our services right.

They told us how they think things could be done better.



We have started building our new hospital in York. This will be called Foss Park.

We talked to people in Hambleton and Richmondshire about how they think our services should work in their area. They told us people want to be treated at home instead of in hospitals.

We talked to people in Harrogate about services they would like to have. We considered a new hospital but people told us they wanted more care at home. We listened and won't build a new hospital. We will work hard to care for people at home.

We are busy fixing some problems with inside of Roseberry Park, our hospital in Middlesbrough.



We have helping people look after their weight and think about what they eat so they can be more healthy.



We have been chosen to do some work to improve services for children.

That work has helped us care for more children at home so that they don't have to go to hospital.

We are going to do the same work for adults.



We have trained many staff to know more about autism to help people with autism.



Sometimes patients fall and hurt themselves. This should not happen.

We have done some work to stop this happening.



We are helping more women who are pregnant or who have had a baby in the last 12 months and who have mental health problems.



We are working in more prisons to help prisoners who have mental health problems.






2018 was the 70th anniversary of the start of the NHS so we celebrated with events across our hospitals and services.

Our Council of Governors and membership

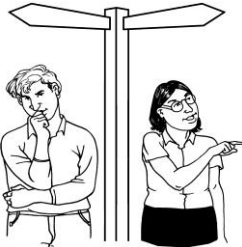






We have a **Council of Governors**.

The Governors are a group of people who have been chosen to speak up for you.

	<p>It's their job to make sure the Board of Directors are doing their job well.</p>
 	<p>Governors help with big projects in the Trust.</p> <p>The Council of Governors has been helping decide what we need to do over the next few years.</p> <p>We also have members.</p> <p>Members are people who have signed a form to say they are interested in the things we do.</p> <p>In March 2018 we had more than 9,485 public members and more than 6,747 staff members.</p>
	<p>We listen to what our members have to say and help them get involved in what we are doing.</p>

Quality Report – what we did

	<p>We are doing some work to make it better for young people aged 17 in our care to move from our children's services to our adult services.</p>
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	<p>It is very sad when someone dies. Sometimes we could have done more to stop it happening. We are doing some work to see what we can do to keep people safe.</p>
	<p>Service users and carers told us our care plans could be better so we are doing some work to make this happen.</p>
	<p>Some of our service users have mental health problems and also have drug or alcohol problems. We are doing some work to see how we can better look after these service users.</p>
	<p>We are doing some work to make our crisis services better.</p>

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If you have ideas for making this report better please call the communications team on 01325 552223 or email them tewv.enquiries@nhs.net

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